

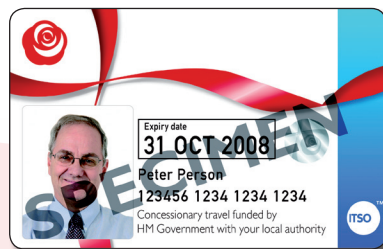
**Be smart
with
your card!**



English National Concessionary Travel Scheme

Since 2008, your local council has been issuing a new type of bus pass. As part of the roll-out of technology similar to “Oyster” in London, your bus pass has a computer chip in it, similar to a credit card. This means that your bus pass can be read electronically by the new ticket machines which are being fitted to buses in Kent and Medway from autumn 2010 onwards.

Your English National Concessionary Travel Scheme bus pass looks like this:



When you get on a bus with a new ticket machine, and the driver asks you to present your pass, **place your card close to the reader**. When the machine recognises the pass as valid, **the machine will “beep” once**. Although your card doesn’t have to be taken out of your wallet or purse to be read by the ticket machine, **the driver may still ask to see it** to make sure it’s your pass.

If you lose your card, please tell us as quickly as possible as the new technology means that we can make the ticket machines on buses reject it if someone else tries to use it.



**Place your
English
National
Concessionary
Travel Scheme
bus pass here**



Not all bus companies will have new ticket machines straight away. The first ones that will be able to read your card electronically are **Eastonways** (Thanet), **Nu-Venture** (Mid Kent and Medway) and **Arriva** (Mid & West Kent and Medway). The new ticket machines have been part-funded by Kent County Council and Medway Council.

When you travel on a bus without a new ticket machine, please show your pass to the driver in the normal way.

If you have any problems travelling with your bus pass, or getting the ticket machine to accept it, please contact your local council which issued your pass:

